



# Business Online Banking Refresh Quick Compare Guide

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Navigating to Cash Management Features  
October 2022 Release

# Navigation Re-design

- Affects business customer types – small business and commercial
- **No changes** were made in the **Overview** and **Account** tabs
- No links were removed –all have new homes
- Links under Transfers, Bills & Payments, Move Money and Cash Management have been moved under these tabs:
  - Payments and Transfers
  - Fraud Control
  - Reports
  - Other Services
  - Services & Settings

**Important:** Users will continue to see active links for features they have privileges for.

# Navigation - Overview

## Cash Management Links - Before

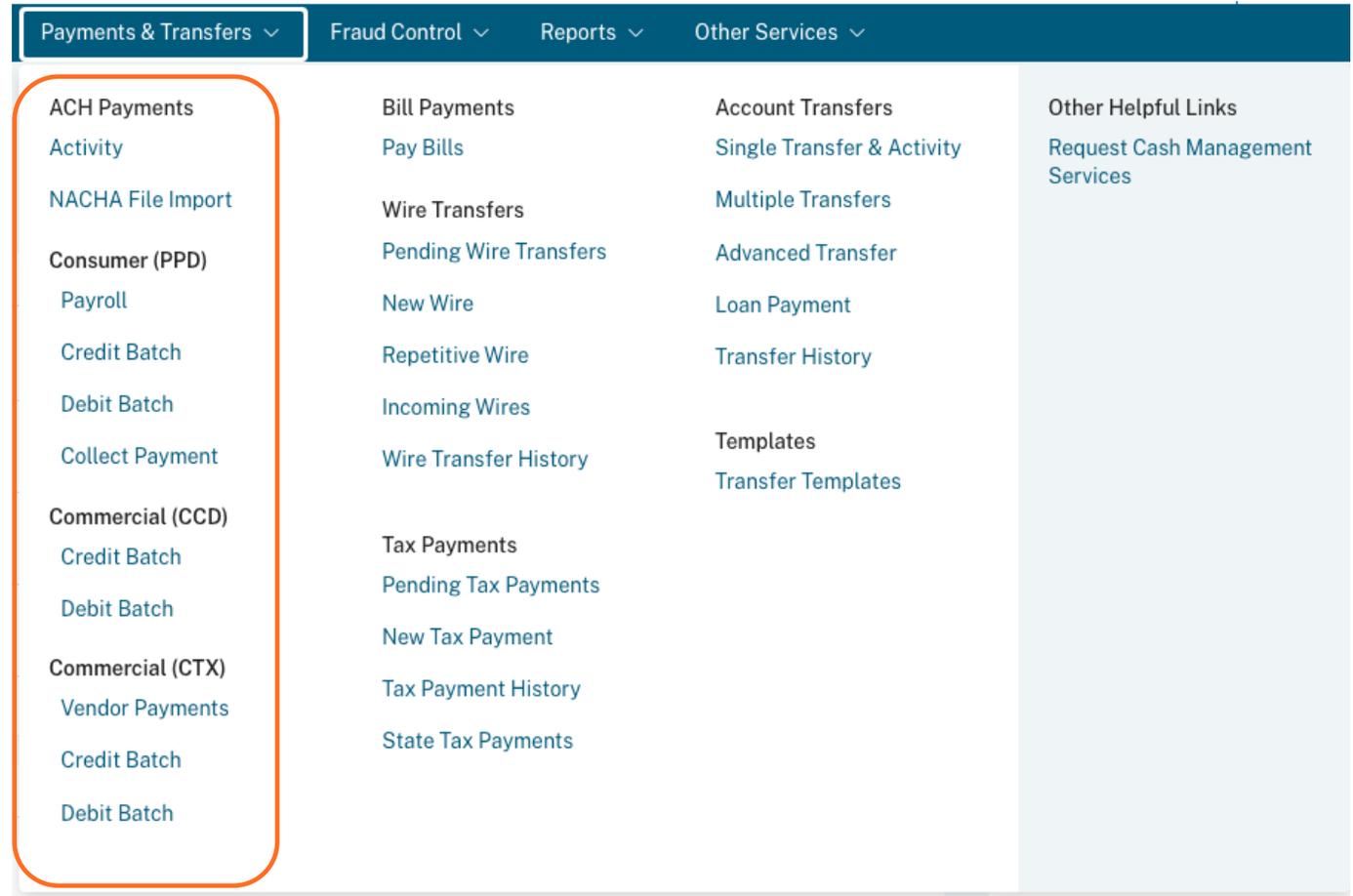
New top level navigation menus contain these sections from the Cash Management menu shown on the right:

- **Payments & Transfers** menu
  - ACH
  - Wire Transfer
  - Book Transfers
  - Tax Payments
- **Fraud Control** menu
  - Check Reconciliation – Enter Issued Items
  - Check Reconciliation – View/Modify items
- **Reports** menu
  - Payment Reporting
  - Balance Reporting
- **Other Services** menu
  - Contains all links that were previously under Other Services in the Cash Management >Other Services
- **Services & Settings** (gear icon)
  - Administration

|  |  |   |
|--|--|---|
| <p><b>ACH</b> ⓘ</p> <p><b>Consumer Transactions</b></p> <ul style="list-style-type: none"> <li>&gt; Payroll Batch</li> <li>&gt; Collect Payment</li> <li>&gt; Credit Batch</li> <li>&gt; Debit Batch</li> </ul> <p><b>Commercial Transactions</b></p> <ul style="list-style-type: none"> <li>&gt; Credit Batch (CCD/CCD+)</li> <li>&gt; Debit Batch (CCD/CCD+)</li> <li>&gt; Vendor Payments (CTX)</li> <li>&gt; Credit Batch (CTX)</li> <li>&gt; Debit Batch (CTX)</li> </ul> <p><b>NACHA Import</b></p> <ul style="list-style-type: none"> <li>&gt; NACHA File Import</li> </ul> | <p><b>Wire Transfers</b> ⓘ</p> <ul style="list-style-type: none"> <li>&gt; Pending Wires</li> <li>&gt; History</li> <li>&gt; Single Wire</li> <li>&gt; Repetitive Wire</li> <li>&gt; Incoming Wires</li> </ul> | <p><b>Book Transfers</b></p> <ul style="list-style-type: none"> <li>&gt; Pending Transfers</li> <li>&gt; History</li> <li>&gt; Schedule Single Transfer</li> <li>&gt; Schedule Multiple Transfers</li> <li>&gt; Schedule Advanced Transfer</li> <li>&gt; Transfer Templates</li> </ul>  |
| <p><b>Tax Payments</b> ⓘ</p> <ul style="list-style-type: none"> <li>&gt; Pending EFTPS Transfers</li> <li>&gt; History</li> <li>&gt; Federal Tax Payment (EFTPS)</li> <li>&gt; State Tax Payments</li> </ul>   | <p><b>Payment Reporting</b> ⓘ</p> <ul style="list-style-type: none"> <li>&gt; Create Custom Payment Reports</li> <li>&gt; View Custom Payment Reports</li> </ul>   | <p><b>Balance Reporting</b> ⓘ</p> <ul style="list-style-type: none"> <li>&gt; Create Custom Balance Reports</li> <li>&gt; View Custom Balance Reports</li> <li>&gt; Prior Day Balance Reports</li> <li>&gt; Current Day Balance Reports</li> <li>&gt; Prior/Current Day Balance Reports</li> <li>&gt; Quick Balance Report</li> </ul> |
| <p><b>Check Reconciliation</b> ⓘ</p> <ul style="list-style-type: none"> <li>&gt; Enter Issued Items</li> <li>&gt; View/Modify Issued Items</li> <li>&gt; View Reconciliation Reports</li> <li>&gt; Today's Reconciliation Report</li> </ul>  | <p><b>Administration</b> ⓘ</p> <ul style="list-style-type: none"> <li>&gt; Sub-User Administration</li> <li>&gt; Sub-User Changes Pending Approval (1)</li> </ul>  | <p><b>Other Services</b></p> <ul style="list-style-type: none"> <li>&gt; Remote Deposit Capture</li> <li>&gt; Centrix Positive Pay</li> <li>&gt; Open a New Account</li> <li>&gt; Request Cash Management Services</li> <li>&gt; Manage Fraud Alerts</li> <li>&gt; Check Reorder</li> <li>&gt; Fraud Prevention</li> </ul>            |

# New Payments & Transfers Menu

- Introduced new link to ACH Activity list view (previously Pending & Processed)
- Menu contains these sections moved from Cash Management tab:
  - ACH Payments
  - Wire Transfers
  - Tax Payments
  - Account Transfers
  - Templates
- Users can only access Account Transfers from this menu. They will no longer see a Move Money Menu
- Users now access Bill Payments from this menu. They will no longer see a Bills & Payments menu
- Request Cash Management Services from 'Other Helpful Links'



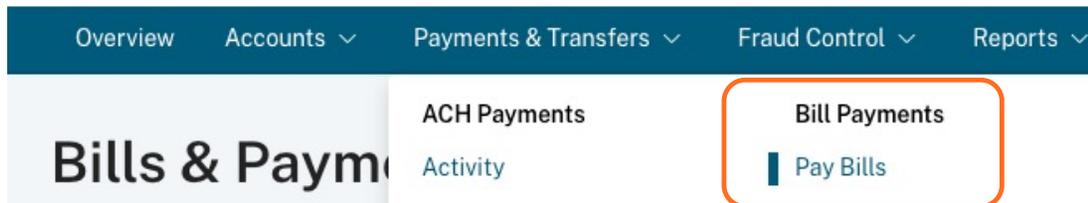
| Payments & Transfers  | Fraud Control  | Reports   | Other Services  |
|---|--|---|---|
| <ul style="list-style-type: none"> <li>ACH Payments</li> <li>Activity</li> <li>NACHA File Import</li> <li>Consumer (PPD)                             <ul style="list-style-type: none"> <li>Payroll</li> </ul> </li> <li>Credit Batch</li> <li>Debit Batch</li> <li>Collect Payment</li> <li>Commercial (CCD)                             <ul style="list-style-type: none"> <li>Credit Batch</li> <li>Debit Batch</li> </ul> </li> <li>Commercial (CTX)                             <ul style="list-style-type: none"> <li>Vendor Payments</li> <li>Credit Batch</li> <li>Debit Batch</li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>Bill Payments</li> <li>Pay Bills</li> <li>Wire Transfers                             <ul style="list-style-type: none"> <li>Pending Wire Transfers</li> </ul> </li> <li>New Wire</li> <li>Repetitive Wire</li> <li>Incoming Wires</li> <li>Wire Transfer History</li> <li>Tax Payments                             <ul style="list-style-type: none"> <li>Pending Tax Payments</li> <li>New Tax Payment</li> <li>Tax Payment History</li> <li>State Tax Payments</li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>Account Transfers                             <ul style="list-style-type: none"> <li>Single Transfer &amp; Activity</li> <li>Multiple Transfers</li> <li>Advanced Transfer</li> <li>Loan Payment</li> <li>Transfer History</li> </ul> </li> <li>Templates                             <ul style="list-style-type: none"> <li>Transfer Templates</li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>Other Helpful Links                             <ul style="list-style-type: none"> <li>Request Cash Management Services</li> </ul> </li> </ul> |

# Bill Payment

**Before** Previously was top navigation



**After** Now under the Payments & Transfers menu



# Check Reconciliation

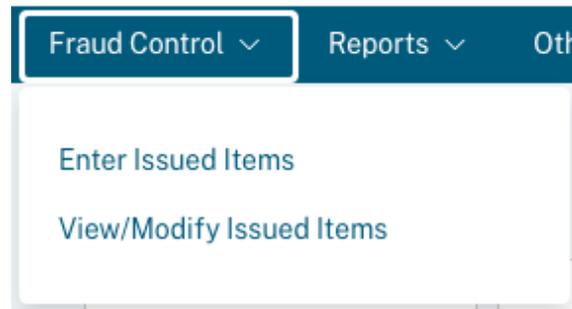
**Before** Previously under Cash Management



## Check Reconciliation ⓘ

- > Enter Issued Items
- > View/Modify Issued Items
- > View Reconciliation Reports
- > Today's Reconciliation Report

**After** Now split under Fraud Control & Reports



# Payment & Balance Reports

**Before** Previously under Cash Management



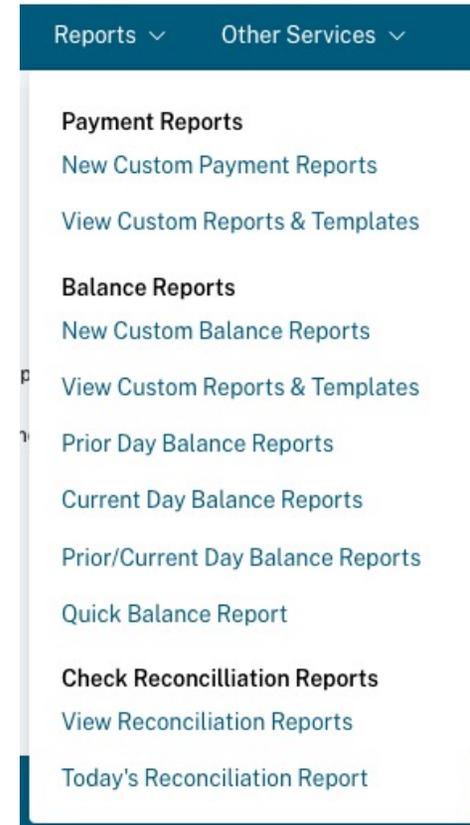
**Payment Reporting** ⓘ

- > Create Custom Payment Reports
- > View Custom Payment Reports

**Balance Reporting** ⓘ

- > Create Custom Balance Reports
- > View Custom Balance Reports
- > Prior Day Balance Reports
- > Current Day Balance Reports
- > Prior/Current Day Balance Reports
- > Quick Balance Report

**After** Now under Reports



# Other Services

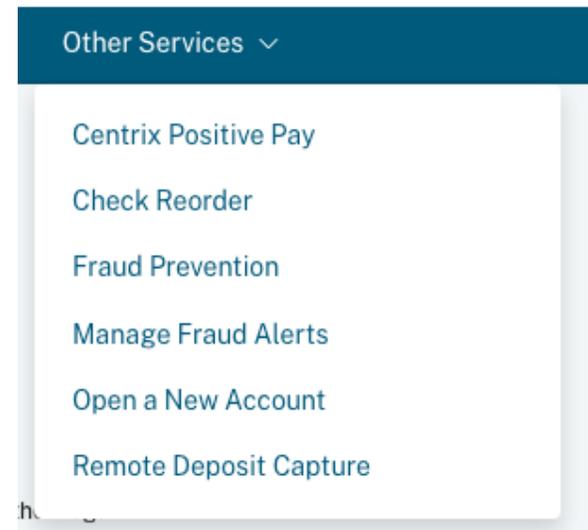
**Before** Previously under Cash Management



## Other Services

- > Remote Deposit Capture
- > Centrix Positive Pay
- > Open a New Account
- > Request Cash Management Services
- > Manage Fraud Alerts
- > Check Reorder
- > Fraud Prevention

**After** Now menu move to top navigation level



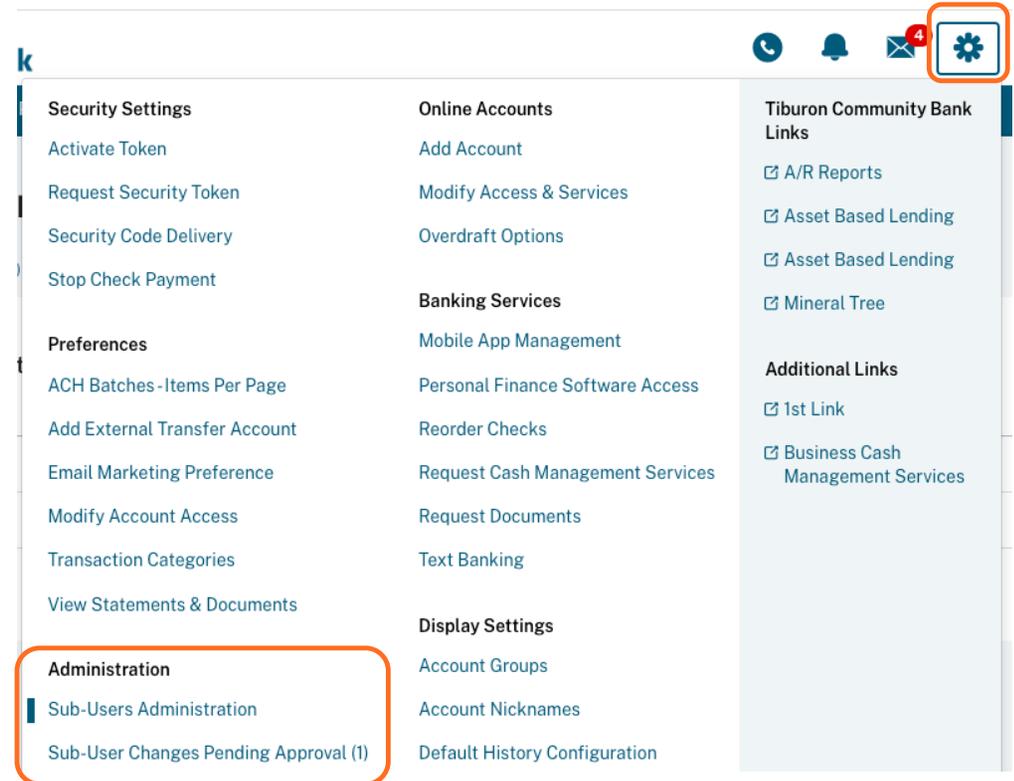
# Administration

**Before** Previously under Cash Management

## Administration <sup>1</sup>

- > Sub-User Administration
- > Sub-User Changes Pending Approval (0)

**After** Now under Services & Settings menu accessed from Gear icon



The screenshot shows a user interface with a top navigation bar containing a search icon, a notification bell, an email icon with a red '4' badge, and a gear icon for settings. The settings menu is open, displaying a list of categories and options. The 'Administration' category is highlighted with a blue bar and a red box, showing 'Sub-Users Administration' and 'Sub-User Changes Pending Approval (1)'. Other categories include Security Settings, Preferences, Online Accounts, Banking Services, Display Settings, Tiburon Community Bank Links, and Additional Links.

| Category                     | Options   |
|------------------------------|---|
| Security Settings            | Activate Token, Request Security Token, Security Code Delivery, Stop Check Payment  |
| Preferences                  | ACH Batches - Items Per Page, Add External Transfer Account, Email Marketing Preference, Modify Account Access, Transaction Categories, View Statements & Documents |
| Online Accounts              | Add Account, Modify Access & Services, Overdraft Options  |
| Banking Services             | Mobile App Management, Personal Finance Software Access, Reorder Checks, Request Cash Management Services, Request Documents, Text Banking                          |
| Display Settings             | Account Groups, Account Nicknames, Default History Configuration  |
| Tiburon Community Bank Links | A/R Reports, Asset Based Lending, Mineral Tree  |
| Additional Links             | 1st Link, Business Cash Management Services   |
| Administration               | Sub-Users Administration, Sub-User Changes Pending Approval (1)   |

Confidential

# Questions?

CashManagement@resource.bank | 985.801.0120  
or send a secure message from within the online banking portal.

We appreciate your  
business and referrals.

